

Kyle Anthony Lindsey

 Sat, Jan 11 • 1:27 PM

Kyle Anthony Lindsey

Location  Inbox

Kyle Anthony Lindsey <kyle@opclaims.com>

to: curtiss@tuta.com + 3 ▾

 Fri, Jan 17, 2025 • 8:01 AM

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Mr. Robison,

I hope this email finds you well. I'd like to formally introduce myself, as I initially believed Sheldon was the adjuster handling this claim.

I'm sure you have the notes on file, but to summarize, this claim has been a challenging process on behalf of USAA. I want to assure you that I'm not looking to overstep or request anything unreasonable. However, the claim is currently at a standstill regarding the cedar lap siding above the garage and the corresponding gutter cutout.

The previous adjuster, Sheldon, concluded that the damage was due to wear and tear, which we do not believe is accurate. Following this, we requested a reinspection conducted by Allcat inspector Scot Smith. Unfortunately, his inspection lacked thoroughness, including photographing unaffected siding, and he expressed an unwillingness to approve the claim.

To address the issue, I provided Mr. Welker's lowest bid from Storm Master's, which totaled

\$24,519.00. Additionally, my client received a notification from the USAA mobile app in December 2024 indicating that the claim had been approved. Attached to this email are the notifications, including their dates.

From these notifications, it appears that an additional \$6,691.40 has been approved, which, while not sufficient to cover the siding, is still an amount owed. I also want to remind you that notifications through the USAA mobile app are considered an official extension of USAA documentation.

I request these funds be released to Mr. Welker as soon as possible. Additionally, I'd appreciate a reference or breakdown of how this amount was determined, as cedar wood is not inexpensive.

Thank you for your time and attention, and I look forward to your response.

Best regards,



Kyle Lindsey

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On Sat, Jan 11, 2025 at 1:27 PM Kyle Anthony Lindsey <kyle@opclaims.com> wrote:

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